

## **Assistant Food & Beverage Manager**



### **Headlines**

**Position:** Assistant Food & Beverage Manager

**Type:** Seasonal - Full Time

**Rate of pay:** £11.76 - £12.88 per hour (inclusive of holiday) – Paid Weekly

### **About Us**

Hendra Holiday Park is a 5\* Cornish family holiday park located in Newquay. We're a family-run business celebrating our 50th year this year. As a busy park, we provide holiday home, touring and camping holidays for families and couples, our on-site facilities include one of the biggest fun pools in the Southwest, soft play centre, activities, play areas, an entertainment venue and three eateries.

We offer a range of perks and benefits as a Hendra employee, such as 50% off food, free swimming passes, discounted local gym membership, and more. Staff happiness and well-being are important to us, you'll be a valued member and part of a fun and friendly team delivering a 5\* service to our guests.

### **The Role**

Primarily, you and the management team will be responsible for overseeing each of our four venues (Mario's Pizzeria, The Venue (Cabaret bar), The Terrace Restaurant & The Fish & Chip Shop). Developing and leading employees to deliver great customer service. Shift patterns vary and will be a mixture of mornings and evenings weekdays and weekends.

You will be managing a diverse team ensuring high levels of customer service are maintained, ensuring high standards are met across all areas including staff uniform & appearance, punctuality and duties conducted.

### **Who we are looking for:**

We are looking for a team player that holds high levels of professionalism, the ability to take on responsibility, delegate, and lead teams. You will be a key member of the F&B department, managing teams, ensuring standards are met and customers are receiving an excellent service.

Experience of food & beverage supervision/management is essential. Knowledge and understanding of safe food practices and allergen control, managing teams, ensuring high levels of customer service and opening and closing venues are what we require from this role. Qualities we value and consider important are being organised, great punctuality, enthusiasm, confidence and reliability, initiative, the willingness to learn, develop and work well within a team, as well as taking control and delegating team members.

### **What we offer:**

- Competitive pay rates
- 50% off food and hot drinks
- Monthly Oasis passes
- Discounted family stays at Hendra
- Opportunity to develop and progress
- Fun and vibrant working environment
- Free parking